

Date: 17-08-2023

Technical Requirements Specification

**(DAO\_Update WI)**

**(NEWGEN CONFIDENTIAL)**

**Newgen Software Technologies Ltd.**

**New Delhi, INDIA**

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| **Review Summary** | |
| **ITEM SUBMITTED BY: Hritik Kounsal** | |
| **REVIEW TEAM** | |
| **NAME** | **SIGNATURE** |
| *1.* |  |
| *2.* |  |
| *3.* |  |
| **REVIEW COMMENTS:** | |
| ACCEPTED :  NOT ACCEPTED:  REVIEW NOT COMPLETED:  *(Explanation)* | |

**Revision History**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Release**  **Date**  *DD-MM-YYYY* | **Revision Number**  *x.y* | **Changes Made (Mention Sections Affected)** | **Author** | **Reviewed**  **By**  *[Name and org Role]* | **Approved By**  *[Name and org Role]* |
| 10-03-2022 | 1.0 | ***First Draft*** | Hritik Kounsal |  |  |
| 17-08-2023 | 1.4 | Delivery Picked | Hritik Kounsal |  |  |
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# Introduction

## Purpose

RAK bank has partnered with Newgen to automate various processes throughout the Bank. Omniapp, Newgen's platform, will be used for automation of the processes. The project will be a Time & Material basis.

The key objectives of the Process are:

* Single user Interface
* Workflow automation
* Process tracking
* Reporting
* Accountability
* Overall cost-effective service
* Appropriate controls
* Process performance evaluation and improvement

The intent of this document is to provide the Technical specification for the Omniapp application’s Interface.

## Document Conventions

* The document has used bold words to highlight the user requirements.
* It also uses capital lettered words to highlight key words.
* The document has tried to maintain a priority of requirements. The priority has been determined by the judgment of the author based on author’s discussions with RAK Bank and is subject to change.
* The document has used short forms for some commonly abbreviated terms. Such abbreviated terms are expanded at the first occurrence of usage.
* Points requiring RAK Bank inputs are highlighted in yellow.

## Intended Audience and Reading Suggestions

The document is intended to be a guide for RAK Bank Technology team and Newgen Development team. The goal of this document is to identify the technical specifications for interfacing between Omniapp and MW for Falcon integration. This document will form the basis of interface development.

## References

NA

# DAO Name Value Pair Mapping from MW (UPADTE\_WI): Retail Customer

BPM Update Workitem web service hosted over MQ will be called from MW using below name value pair mappings. Sample input and output xml is attached.

Inclusion of three different messages in response to failure of WI Update. Three new messages will be triggered in the following scenario

1. WI update is not possible if WI is at Reject queue. In this scenario the following message will be passed: "Work-item cannot be updated as the WI is rejected"
2. WI update is not possible if WI is at Exit (approved) queue. In this scenario the following message will be passed: "Work-item cannot be updated as the WI is Processed"
3. WI update is not possible if WI is at still under process. In this scenario the following message will be passed: "Work-item cannot be updated as the WI is under processing"
4. WI update is not possible as additional information was requested. In this scenario the following message will be passed: "Work-item cannot be updated as additional information was not asked.

|  |  |
| --- | --- |
| **Return Code** | **Return Desc** |
| 5050A | Workitem cannot be updated as the WI is Rejected |
| 5050B | Workitem cannot be updated as the WI is Processed |
| 5050C | Workitem cannot be updated as the WI is Under Processing |
| 5050E | Workitem cannot be updated as additional information was requested |

The following Name Value pair are specific to Digital AO WI update call. These values comprise of Attribute tag, Name & Value pair mapping



|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Field Name / Attribute Name in Input XML** | **Interface field description** | **Data Type** | **Mandatory(M)/ Conditional(C) /Optional(O)** | **Remarks** |
| Process\_Name | Process Name | String (20) | M |  |
| Subprocess | Subprocess | String (20) | CM | Mandatory only for WI update for Courier status update (Defaulted to : Dispatch ) |
| WINUMBER | WINUMBER | String(30) | M |  |
| Emirates\_ID\_PING\_data <Non Repetitive Parent tag start |  |  |  |  |
| emirates\_id | Emirates Id | String(20) | M |  |
| expiry\_date | Expiry date | String(10) | O |  |
| card\_number | card number | String (20) | O |  |
| Date\_of\_birth | date of birth | String(10) | O |  |
| gender | gender | String(20) | M |  |
| name\_english | name | String(80) | M |  |
| Nationality | Nationality | String (50) | O |  |
| Emirates\_ID\_PING\_data <Non Repetitive Parent tag End |  |  |  |  |
| Delivery\_Status | Delivery\_Status | String(70) | M | Values: **Picked** |
| Status\_Code | Status\_Code | String(10) | M | Values: **P** |
| <Documents> Non repetitive Parent Tag Start: |  |  |  |  |
| <Document> repetitive Tags Start: |  |  |  |  |
| DocumentName |  | String(100) | M | For POD & Single Pager document |
| Document\_type |  | String(50) | M |  |
| Base64Format |  | String | M |  |
| <Document> repetitive Tag End: |  |  |  |  |
| <Documents> Non repetitive Parent Tag End: |  |  |  |  |

Response

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Field Name / Attribute Name in Input XML** | **Interface field description** | **Data Type** | **Mandatory(M)/ Conditional(C) /Optional(O)** | **Remarks** |
| <UpdateWorkitemRes> | Non Repetitive tag for the WI update response |  |  |  |
| WorkitemNumber | WI number which has been updated | String(30) | M |  |
| ErrorCode | Code for error of update | String(10) | M |  |
| ErrorDescription | Description of error code | String(50) | M |  |

# Request/Response WI Update Interface

# 

# Error Mapping:

|  |  |  |
| --- | --- | --- |
| **S. No.** | **Error Code** | **Error Description** |
|  | 1000 to 1999 | Technical Errors |
|  | 2000 to 2999 | Business Errors/Custom Validations if any |

Only response header with error code will be returned in case of technical error.

In case of any business validation/custom validation failure, generic return code will be returned in the header and specific error code will be provided in the body. Business validation failure scenarios are to be finalized in case of DigitalAO workitem update.



# Assumptions:

1. This document will be used for tracking the changes and clarifications as required from all stake holders.
2. Once signed-off, the mapping will be added as an addendum to Create WorkItem web service technical specification document.
3. XML is attached for reference only. The actual name value pair may slightly differ in actual implementation.

Master Annexure for fields mentioned in input xml will be same as of finacle.